



## CLUTTER REDUCTION

O13E

In order for our technicians to provide the best possible service we ask that before and during service, you reduce the amount of clutter in your unit as much as possible. Clutter in your unit provides bed bugs a safe place to hide that we are unable to inspect and cannot treat with pesticide. If the clutter in your unit is not reduced or eliminated, additional services may be needed to eliminate the bed bug infestation. **If you fail to complete the following requests it may be difficult or impossible to eliminate the problem.**

Clutter can be defined as any item that restricts movement in any room or excessive amounts of personal items that hinders the treatment of the unit. Some examples of clutter include but are not restricted to: excessive amounts of furniture (for a list of acceptable amounts of furniture in your apartment, please see your management), clothes strewn on the floor, random items placed around the perimeter of the room, overly packed closets, etc... As long as a cluttered situation exists, it prevents us from completing our standard bed bug treatment and therefore can extend the number of services it takes to eliminate the bugs from your unit. Although there is no easy, straightforward way to address clutter, please eliminate clutter by any means possible. These methods include: cleaning, disposal of items in an outdoor trash receptacle, storage units, etc... Please be aware that if you store items in a storage unit, they need to be inspected for the presence of bed bugs prior to storing them in the storage unit and before they are brought back into your apartment/home. Bed bugs can live on these stored items for up to a year and if they are not inspected prior to bringing them back into the unit, they can reinfest your unit. For additional help with off-site storage, please contact your management office.



A cluttered environment.



An uncluttered, organized environment.

**REMEMBER: THE SUCCESS OF THIS SERVICE DEPENDS UPON YOUR COOPERATION.**