

Preparation for Conventional Bed Bug Services

In order for our company to provide the best possible service please make a few simple preparations before we arrive. **The following preparations are crucial to the success of the program.** If any cooperation above and beyond what is listed here is needed, we will make you aware of this in the future.



TO PREPARE FOR SERVICE

- Remove excess clutter around your house or apartment -clothes on the floor, general items on the floor or piled in a corner, etc.
- Secure private, valuable, or important items. We will be going through closets, opening drawers, etc. *Please take any valuables with you when you leave (cash, jewelry, etc.).*
- Remove pets and seal fish tanks- turn off filter and air supply and wrap tank with plastic wrap
- Vacate your home during and for four hours after each service.
- DO NOT place any items on top of the beds.
- DO NOT strip linens from beds.
- DO NOT store items on or under beds.
- DO NOT bring new furniture into the unit until bed bugs have been eliminated.

WHAT TO EXPECT WHEN YOU RETURN

- Mattresses and box springs will be covered in bed encasements which must be left in place, for at least 18 months.
- Items which need to be laundered will be sealed in plastic bags. Please launder these items in a hot wash followed by high heat dry cycle as soon as possible; may dry clean if needed. Discard the bag the items were in immediately in an outside container.
- You will be notified of any additional preparations which may be needed to facilitate the remaining services. Failure to do so can result in additional services/ fees and/or warranty being voided.
- If baseboard heating is present, we will be turning it on when we arrive and turning it off when we leave so the unit may be hot when you come back after service is complete.



BUFFALO
EXTERMINATING

ROCHESTER
EXTERMINATING

N P M A
BMP BED BUGS bedbug
best management practices **FREE**
developed by the National Pest Management Association

THE SUCCESS OF THIS SERVICE
DEPENDS UPON YOUR
COOPERATION.